



# Salesforce® Integration Solutions

#### **Your Salesforce® Implementation Partner**

We are certified Salesforce® Developers. With years of experience in Salesforce® implementation and the capabilities of Salesforce®, we have successfully delivered high quality Salesforce projects to clients from diverse industries across the globe. We have years of experience in developing Salesforce® custom applications using Apex and Visualforce.

### **Developing Workflows in Salesforce®**

Salesforce® is highly customizable. Without writing a single line of code you can develop custom objects, view elements, form analytics and do so much more within its ecosystem. For customers willing to adapt to Salesforce® we offer services to customize Salesforce® to their workflow.

## Salesforce® Integration and Mashups

A typical integration with Salesforce® would involve extracting data from customer databases, displaying it on custom pages and allowing users to work with it within Salesforce®. For customers who require data to be extracted from external sources, we develop mashup screens to show both Salesforce® and customer data on the same page in Salesforce. We can integrate customer data via web services or other means.

# Salesforce® Consulting and Administration

We offer remote administration and consulting services for Salesforce® development. Our administrator can remotely manage your Salesforce® account, which includes administering users, creating permissions and roles, analytics, finding problems, making recommendations and more.

#### **Custom Salesforce® Application Development**

Salesforce® offers tools for third party developers willing to achieve advanced tasks which are otherwise not possible from the Salesforce® UI. For customers who need advanced customization we offer customization services using Salesforce® APIs, Apex and Visualforce. Custom Applications developed using APEX or Visualforce can be deployed inside Salesforce® and the Salesforce® AppExchange to extend functionality as per requirement.

#### **Migration to Salesforce**

We help customers migrate their existing data and applications to Salesforce<sup>®</sup>. The data could be in the form of database, MS Dynamics, Excel or in any other form. This process can become tedious for customers with large amount of data. Offloading such work to us helps our customers retain focus on their core tasks within Salesforce<sup>®</sup>.

# Bring us your challenge.

Contact us with questions about your next project: **Salesforce@Devterra.com**.





# Dedicated Resources On Demand

#### **Choose How You Wish To Work**

With our Virtual Salesforce® Developer hiring model a dedicated Salesforce® developer works through our office premises and constantly communicates with the customer using Skype, email, project management tools, timesheets and phone conferences. There are many benefits to hiring a dedicated Salesforce® developer:

- Choose from a pool of talented certified developers
- Cost effective with no ramp-up fees
- No long term commitments

- Adoption of coding best practices

• Benefit from specialized skills

• Flexible payment model: full time, part time or hourly

## **Our Salesforce competencies:**

- Business process analysis and mapping
- Workflow and business process automation
- CRM architecture and implementation
- Salesforce® configuration/customization
- Custom object creation
- Business Analytics, Metrics & Reporting development
  Object-oriented software development
- Development of security and permissions structures
- Role mapping to system processes
- Approval Processes

- Validation rules
- Sales Cloud® configuration
- Service Cloud® configuration
- Documentation and training development
- Data integrity and quality management
- Custom integration of Salesforce® with outside systems
- Apex and Visualforce
- REST API, SOAP API, Metadata API

# **Recent Salesforce® Projects**



Devterra has developed a comprehensive integration between Hint Health, a leading billing solution for direct pay healthcare, and Salesforce®, the world's leading CRM solution. The integration is 2-way and operates in real time. As soon as data is changed in either system, it is immediately updated in the other.



Devterra has expanded its Hint Health and Salesforce® Integration Module for Castle Connolly Private Health Partners, a concierge medical management system for patients and doctors. Now, the one of a kind integration module covers multiple practices, multiple providers, and Hint Health memberships.